(Licensed and Supervised by Bank of Uganda)

# **REF No:**

9 5

# **KEY FACTS DOCUMENT – DEPOSITS**

## THIS KEY FACTS DOCUMENT IS IMPORTANT TO YOU. IT SUMMARISES THE TRANSACTION YOU ARE CONSIDERING. PLEASE ONLY SIGN AFTER YOU HAVE READ, UNDERSTOOD AND AGREED TO THE CONTENT OF THIS DOCUMENT.

- 1. <u>TYPE OF ACCOUNT</u> Saving Bank-Baroda Privilege
- 2. <u>AIMS AND BENEFITS</u> Regular savings

#### 3. TERMS AND CONDITIONS

a) Interest to be earned: 1.99% peryear payable monthly

The interest rate is:Fixed X Variable Tiered End date:na

0 1 0

0 0

- b) **Duration**:na
- c) Account opening balance in ugx:500,000/-
- d) Minimum balance in ugx:500,000/-

#### 4. FEES, CHARGES AND PENALTIES

	Description of standard fees	Amount in Ugx ( excluding excise duty tax)		
a)	Withdrawal feesOver the counter (teller)	1,500/-(per transaction)		
	ATM withdrawal charges	-NIL-		
	free withdrawals (fee applies after these)	NA		
b)	Account statements	1000/-		
	Interim/Additional/customize/duplicate statement	5,000/-per occasion		
	statements free of charge (fee applies after these)	NA		
c)	Balance enquiry	FREE		
d)	Administrative fees	FREE		
e)	ATM card replacement	25,000/- per occasion (In Lost ATM card)		
		10,000/- per occasion (In faulty ATM card)		
f)	Cheque book charges	20 leaf free per year after that 500/- per leaf		
	Ledger Folio Charges	-NIL-		
g)	Up country branches- Mbale, Mbarara, Iganga, Kabala,	-NIL-		
	Entebbe, Lira, Lugazi			
	Potential additional fees/charges			
h)	System alerts	NIL		
i)	SMS alerts (per SMS alert)	500/-		
j)	Account closure fees	25,000/-, If closed within 1 year, otherwise nil		
	cheque returned unpaid	Financial Reason : 75,000/- per instrument		
k)		Technical Reason : 50,000/- per instrument		
I)	Stop Payment Instruction	50,000/- per instrument, maximum of 250,000/-		
m)	uncollected atm card destroyed	5,000/-, if not collected within 3 months		
	Internet banking charges	Annual Maintenance charge –NIL-		

n)		Fund transfer : Self account-NIL-		
		:Third party-NIL-		
o)	Penalty for not maintaining minimum balance	15,000/- per month		
		For cash deposit up to 50.00 Mn – Nil		
p)	Cash handling Charges	For cash deposit above 50.00 Mn – 0.10 % amount (Aggregate per day) deposited		
q)	Issuance of certificate of Balance	30,000/- on each occasion		
r)	Intersol Transaction charges	1,000/- per entry		

Depending on how you use the account, you may be charged any of the fees above, which will be directly deducted from your account.**NOTE** that while the common fees, charges and penalties are listed in the table above, there may be other fees, charges and penalties – you can find information on these at Tariff Guide.

5. <u>RISKS</u>

If your balance falls below the minimum balance allowed, you will have to pay penalty charges.

n/a

n/a

n/a

## 6. FURTHER POINTS TO CONSIDER

**How to deposit money into your account:** You can pay money into your account in any of the following ways: Over the counter,RTGS,EFT

**How to take money out of your account:** You can take money out of your account in any of the following ways: Over the counter,RTGS,EFT,ATM Machine

**Inactivity/dormancy:** After 2 years of inactivity, an account will be considered inactive. You will need to request in writing to reactivate your account. After 2 years of account inactivity, the account is considered dormant. To reactivate, a fee may apply. See 4 (fees).

**Deposit protection:** Your deposits are insured up to UGX 10 million by the Uganda Deposit Protection Fund. Please ask our staff for further details.

Tax implications: The current withholding tax / excise duty will be debited from your account.

Account closure: You may close your account at any time. To close your account, submit an application in writing. If you close your account, there will be a charge for doing so (see 4j) and the account will be closed on same days. If this is a fixed deposit account, early termination may result in losing interest accrued.

**How to complain:** If you are dissatisfied with our services, we welcome you to communicate this to us in writing. We will acknowledge receipt of your complaint, investigate and give you an answer within two weeks.

**Future communications:** It is important for us to be able to communicate with you. Below, please tick at least two preferred means of communication and provide details (and update us in case of any changes):

#1 #2	Mobile Phon	e	Email	Post 🗌	Over the counter	Other
	#1					
	# 2					
#3	# 3					

Signature .....Date

BANK-INTERNAL

Name	Date					
Re	lationship Officer	Client				
Where can I find out more? If you want more information on this deposit product or the terms used in this KFD, please						
contact us on	+256-414-346985					
or visit our website at	www.bankofbaroda.ug					